



YOUR STRATEGIC CLINICAL PARTNER FOR REMOTE SUPPORT.

We optimize U.S. clinic operations through specialized talent based in Argentina.

- **Founded:** 2024
- **Headquarters:** Kansas City, Missouri, USA
- **Operations Hub:** Buenos Aires, Argentina
- **CEO:** Jamie Stevens, jamie@kcclinicadvisors.com



LEADERSHIP TEAM



Jamie Stevens
Chief Executive Officer

Healthcare executive with 15+ years in medical group administration and global operations. Led a 350-person back-office for U.S. physician groups (prior auth, records, billing, AI scribing). Holds an MS in Health Science, MBA, and MIT AI Certificate.



Scott Kuennen,
MD Partner & Sr. Advisor

Primary care physician and managing partner offering clinical leadership to align solutions with provider needs and patient-care priorities, focused on sustainable workflow improvements.



Vince Shisler,
MPA Chief Op. Officer

Operational leader with extensive experience in independent and hospital-affiliated practices. Expert in optimizing workflows, improving patient throughput, and implementing scalable staffing models across specialties.



Nathan Granger,
MD, MBA Partner & Sr. Advisor

Family physician, ACO founder, and Centrus Health member. Expert in clinical workflow redesign and aligning operational strategy with quality goals, combining clinical and business insight (MD/MBA).



WHO WE ARE

KCCA is a physician-aligned healthcare services firm dedicated to relieving the administrative burden on clinical teams. We provide efficient, cost-effective staffing solutions for physician-led and hospital-affiliated practices across the U.S., leveraging a highly skilled talent base in Argentina to deliver offshore back-office support.

| People |

| Processes |

| AI Technology |

Real healthcare professionals

Real clinical workflows

MatchaAI platform (AWS-hosted)

Outcome: *Remote teams that improve patient care, reduce operational costs, and return time to providers.*



CLIENTS & REACH

Our Reach Across Medical Specialties

Supported Specialties	Operational Teams	Key Impact
<ul style="list-style-type: none">• Primary care• ENT• Infectious Diseases• Plastic Surgery• Neurosurgery• Pediatricians	<ul style="list-style-type: none">• AI-Assisted Medical Scribe• Prior Authorizations, Surgical Coordination, and Benefits Verification• Medical Records, Fax, and Data Management• Medical Office Generalist	<ul style="list-style-type: none">• Enhanced operational efficiency across specialties• Reduced administrative burden for providers• Improved clinical documentation quality and turnaround times• Faster, more consistent prior authorization processing• Scalable support teams aligned with clinic growth





AI-Assisted Medical Scribe

- Real-time live documentation supported by AI
- Order entry for labs, imaging, and procedures
- Diagnosis entry and accurate mapping
- Chart preparation including history, labs, imaging, and task review
- Supports HCC coding and HEDIS gap closure
- EHR agnostic (current clients use Athena, ECW, Cerner, Epic)

Impact:

- Real-time documentation that keeps visits moving and reduces provider after-hours work
- Decreases reliance on in-office staff for charting, order entry, and chart preparation



Prior Authorizations, Surgical Coordination, and Benefits Verification

- Prior authorizations for imaging, surgeries, procedures, and medications
- Full workflow support for Commercial, Medicare Advantage, and Medicaid plans
- Collection of insurance, demographic, and clinical information
- Patient outreach to confirm details and gather documentation
- Proactive payer follow-ups to avoid delays or denials

Impact:

- Reduces delays and denials with proactive tracking
- Increases surgical/procedural capture through complete approvals



Medical Records, Fax, and Data Management

- IDocument indexing, migration, retrieval, and chart updates
- Uniform record-handling workflows across clinics
- Fax intake, routing, and smart sorting
- Referral tracking and closure of outstanding documentation
- Ensures accuracy, completeness, and timely data availability
- Supports interoperability where EHRs are limited

Impact:

- Lowers document-handling burden for clinics while improving accuracy and organization
- Reduces turnaround times for chart updates, referrals, and fax workflows



Medical Office Generalist (replaces former fourth column)

- Answers phones and directs patient calls
- Manages inbound and outbound faxes
- Supports front-office administrative workflows
- Assists with scheduling-related tasks
- Helps reduce burden on clinical and clerical staff
- Provides general operational support based on clinic needs

Impact:

- 8–12% increase in surgical case
Frees clinic staff from routine phone and administrative tasks
- Improves workflow consistency and reduces operational bottlenecks

WHY CHOOSE TALENT FROM ARGENTINA?



Highly skilled clinical workforce

(physicians, nurses, technicians, interpreters).



Advanced English proficiency

and cultural alignment with U.S. healthcare.



Aligned U.S. time zone allows for real-time collaboration.



Secure operations center in Palermo, Buenos Aires, with hybrid staffing model.

Global talent. Local trust.



COMPLIANCE & SECURITY



- KCCA adheres to industry best practices for protecting health information
- Participating in HITRUST e1 certification
- HIPAA compliance
- Huntress EDR
- Microsoft 365 + Defender
- Encrypted VPN
- Role-based EMR access
- HIPAA & cybersecurity training (Compliance Group-certified)
- Regular phishing simulations & audits
- Cybersecurity liability insurance

Best-in-class protection for patient data.



EHR EXPERIENCE

We work seamlessly with the systems your clinic already uses:



SCALABILITY & GROWTH



- 100+ full-time employees based in Argentina.
- Ability to scale 0 → 100 full-time staff within 6 months.

IMPLEMENTATION TIMELINE



Week 1–3 — Recruitment and Workflow Analysis

Selection and hiring of assigned KCCA staff based on confirmed roles. KCCA staff will work with the practice to understand and optimize assigned workflows



Week 4 — Virtual Onboarding & Pairings

System access, initial training, and provider–scribe pairing assignments.



Week 5 — Go live phase

Launch with an initial cohort at one clinic site, with real-time support.



Week 6–7 — Expansion

Scale to additional staff and sites, applying insights from pilot week.



Week 8+ — Full Optimization

Team fully stabilized with ongoing quality reviews and productivity monitoring.



SERVICE LINE SUMMARY

Staff smarter. Scale faster. Deliver better care.



Physician-Aligned Efficiency: Built by healthcare leaders, for healthcare leaders.



AI-Powered Human Workforce: Technology that amplifies people, not replaces them.



Global Talent, Local Trust: U.S. governance with world-class cost efficiency.



Measured ROI: Every engagement tracked on time saved, cost reduced, and revenue retained.



STAFF SMARTER. SCALE FASTER. DELIVER BETTER CARE.

Partner with a team that blends expertise, empathy, and efficiency — across borders.



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www.kcclinicaadvisors.com



WHAT OUR CLIENTS SAY

“

Having scribes has been a wonderful addition to my clinic...

Gina McDade, NP

“

I am so happy with my scribe that I have even considered assigning her more tasks...

Mallory Quesenberry